

**From:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>

**Sent:** Tuesday, December 12, 2023 2:47 PM

**Subject:** Agreed Police Conditions - Gilass Vibes 80 - 82 Goldhawk Road London W12 8HA

Dear all,

**Licensing Act 2003**

**Reference: 2023/01824/LAPR**

**Premises: Gilass Vibes 80 - 82 Goldhawk Road London W12 8HA**

I am contacting you, as you submitted a representation against the above variation application which will be heard before the Licensing Sub-Committee. I would like to inform you that due to Councillor availability it is unlikely that the application will be heard until the later part of January, we will inform you as soon as the date is confirmed.

During the consultation period the applicant has agreed with the Police Licensing team to add 19 additional conditions to the licence, should it be minded to be granted. I have attached a copy of these for you to read.

**Please let me know if the attached conditions addresses the concerns raised in your objection, and you are minded to withdraw? If you are not minded to withdraw, you will be invited to attend a licensing sub-committee to provide your representation and supporting evidence verbally.**

**Additionally, are you able to advise us of anything the applicant could propose in relation to reduction in hours or attach conditions that could resolve this matter?**

If you have any further queries, please contact me directly on the below.

Kind regards

**Lorna McKenna**

Licensing Compliance Officer

Licensing

The Economy Department

## Conditions Basement (Restaurant) and Conditions Ground Floor (Food and Wine)

1. High Definition CCTV shall be installed, operated and maintained, at all times that the premises are open for licensable activities and;
  - shall be checked every two weeks to ensure that the system is working properly and that the date and time are correct. A record of these checks, showing the date and name of the person checking, shall be kept and made available to Police or authorised Council officers on request
  - one camera will show a close-up of the entrance to the premises, to capture a clear, full length image of anyone entering.
  - shall cover any internal or external area of the premises where licensable activities take place.
  - recordings shall be in real time and stored for a minimum period of 31 days with date and time stamping.
  - footage shall be provided free of charge to Police or authorised council officer within 24 hours of a request.
  - a staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.
  
2. Appropriate signage shall be displayed in prominent positions, informing customers they are being recorded on CCTV.
  
3. All staff responsible for selling alcohol shall receive relevant training before making any unsupervised sales. The training shall include:
  - the Licensing Act 2003 in terms of the licensing objectives and offences committed under the Act;
  - the conditions of the Premises Licence;
  - the sale of age-restricted products.

This training will be refreshed at least once a year. Staff shall sign to confirm that they have received and understood the training. Written records of this training shall be retained and made available to the Police or authorised officers of the Licensing Authority upon request.

4. Age-restricted products training shall cover the following steps: the assessment of age; how and when to challenge for proof of age; acceptable proof of age and how to check; and recording refusals.
5. The premises shall operate a 'Challenge 25' age-restricted sales policy and promote it through the prominent display of posters
6. The licence holder shall put arrangements in place to ensure that before serving alcohol or other age-restricted goods to customers they believe to be less than 25 years of age, staff ask to see accredited proof of age: that is, proof of age cards carrying the 'PASS' logo (and no others), a Passport, or UK Driving Licence bearing the photograph and date of birth of the customer.
7. The licence holder shall require staff to note any refusals in a refusals log. The refusals log shall record the date and time of the refusal; the name of the staff member refusing; and the reason for refusal. It must be checked and signed monthly by the designated premises supervisor. The refusals log shall be made available for inspection upon request by the Licensing Team, Police or Trading Standards.
8. Management shall undertake the relevant training in relation to responding and ensuring the welfare and safeguarding of vulnerable patrons. Management shall risk assess the need for all other relevant staff to undertake such training. Written records of the training completed shall be recorded and available to the Police and Authorised Officers from the Local Authority upon request.
9. Any alcohol sold for consumption off the premises shall be sold in a sealed container.

### **Conditions Basement (Restaurant)**

10. Alcohol supplied for consumption ON the premises shall only be supplied with and be ancillary to food to be consumed on the premises at the same time.
11. The sale and supply of alcohol on the premises shall be to customers seated at tables by waiter/waitress service.
12. Deliveries shall be made to a building which is used for residential and/or work purposes. Deliveries shall not be made to outdoor spaces.

13. A warning shall be displayed on the digital platform on which an order is placed informing customers that they must be aged 18 or over to make a purchase of alcohol and notifying customers that the delivery rider will carry out age verification on delivery.
14. All delivery staff shall be trained in the 'Challenge 25' age-restricted sales policy and how to identify acceptable means of identification.
15. Deliveries shall only be made to persons aged over 18. The delivery shall be signed for and photographic proof of age shall be requested and recorded. International passport and photocard driver's license shall be the accepted proof of age documents.
16. Where deliveries of alcohol are made by a third party, a contract shall be in place that states alcohol shall not be delivered to a person under 18 years of age and that 'Challenge 25' age verification checks shall be undertaken for all alcohol deliveries. The contract shall clearly state the responsibilities of the third party in respect of upholding such conditions.
  - Delivery personnel shall carry with them a refusals book, and any refusals or incidences shall be documented. A refusals record shall be kept at the premises to record details of all refusals to sell alcohol. This record shall contain the date and time of the incident, a description of the customer, the name of the delivery personnel who refused the sale, and the reason the sale was refused. The record shall be made available to police and authorised officers of the Licensing Authority on request. The Designated Premises Supervisor shall regularly check the refusals record to ensure it is being consistently used by all staff. (Not must difference to the previous proposal, however this wording is from our pool).

### **Conditions Ground Floor (Food and Wine)**

17. Strong beer, lager, cider and stout above 5.5% ABV shall not be displayed or sold.
18. Any alcohol sold for consumption off the premises shall be sold in a sealed container.
19. Single cans or bottles of beer or cider shall not be sold.

**From:** [REDACTED]  
**Sent:** Wednesday, December 13, 2023 10:21 AM  
**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>  
**Subject:** Re: Agreed Police Conditions - Gilass Vibes 80 - 82 Goldhawk Road London W12 8HA

Dear Lorna Mckenna, Thank you for your email I have read the new conditions and I am not willing to withdraw my application. Please keep me informed of the hearing.

Many thanks

[REDACTED]

**From:** [REDACTED]  
**Sent:** Wednesday, December 13, 2023 11:49 AM  
**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>  
**Subject:** 2023/01824/LAPR

F A..O Lorna Mckenna,

Dear Lorna,

I will not be withdrawing my objections regarding the above.

I wish to attend the hearing in January next year.

Yours sincerely,

[REDACTED]

**From:** Lizzy Jara

**Sent:** Thursday, December 14, 2023 8:32 AM

**To:** Licensing HF: H&F <[licensing@lbhf.gov.uk](mailto:licensing@lbhf.gov.uk)>

**Subject:** Re: Agreed Police Conditions - Gilass Vibes 80 - 82 Goldhawk Road London W12 8HA

Hi Lorna

I do NOT withdraw my objection as I feel that the attached conditions do not meet my concerns.

I look forward to the invitation at the end of January.

Till then have a festive period and happy new year.

Kind regards,

Elizabeth Jara